

# HOUSE RULES

## Casa Belladonna

**We welcome you and wish you a pleasant stay at Villa Casa Belladonna.**

**Thank you for choosing Villa Casa Belladonna for your vacation.**

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Mail: [casa-belladonna.hr](mailto:casa-belladonna.hr)



**Dear guests,**

**the price includes water supply, electricity, energy for cooking, water heating, final cleaning, and the use of a private heated swimming pool, hydro-massage pool, and MOON charging station for electric and hybrid cars.**

**You have to maintain order and cleanliness while using Villa Casa Belladonna.**

**Please, make sure to arrive after 16.00 pm.**

**On the day of departure, esteemed guests are asked to leave Villa Casa Belladonna by 9.00 am. If you stay longer, you will have to pay 50% of the daily rent.**

**It is not allowed to disturb the peace and order from 22.00 pm. to 9.00 am. and to create excessive noise by using radios, TVs or other devices or musical instruments.**

**If you decide to shorten your stay you will be charged the full amount of your reservation.**

**The price for the entire contractual period is charged before your stay.**

**When leaving, you are obliged to call the landlord to inspect Villa Casa Belladonna, as well as to compensate for any damage to devices and inventory.**

**You should adhere to the rules when using a private pool and a hydro-massage pool, especially during the pool heating season - special instructions.**

**Mandatory deposit: EUR 500,00**

**Guests are not allowed to:**

- 1. Bring highly flammable or explosive materials and materials (things) with strong and unpleasant odours.**
- 2. Bring animals if you have not previously received the consent of the landlord.**
- 3. Invite third parties who are not registered as guests without the consent of the landlord.**
- 4. Change the arrangement of furniture and destroy equipment and furniture.**
- 5. Take things outside Villa Casa Belladonna (ex: blankets, bedding, equipment, etc.).**

**Guest are obliged and entitled to:**

- 1. Use Villa Casa Belladonna and all devices and rooms that guests have the right to use.**
- 2. Hand over the ID card/passport to the landlord or intermediary agency for check-in.**
- 3. Take care of your belongings and valuables left at Villa Casa Belladonna. The owner will not be responsible if your belongings disappear - safe is available.**
- 4. Comply with House Rules and use premises, inventory, and installations with the care of a good host.**
- 5. Leave Villa Casa Belladonna in the same condition as you found it on the day of arrival.**
- 6. Sort and dispose of garbage in dedicated garbage bins, wash dishes, and properly leave dirty linens and towel.**
- 7. Any change in the number of persons (including children) must be reported to the landlord.**
- 8. Use air conditioners as a good host (keep outdoor windows and doors closed when staying inside and turn off air conditioning when going out). Air conditioners should only be used to cool the area and NOT for heating because Villa Casa Belladonna has underfloor heating.**
- 9. When leaving, the guest must close the umbrellas, turn off the lighting, electrical appliances and close the taps.**
- 10. If you use a barbecue, you have to clean the barbecue and turn off the gas after use.**

**The landlord is obliged and has the right to:**

- 1. Cancel the use of services to guests who disturb the peace and order of the house with their behaviour.**
- 2. Claim damages from the guests if they lose the landlord's property, or if they intentionally or negligently cause damage to landlord's belongings, installations, or furniture, and if they destroy any part of the inventory in Villa Casa Belladonna.**
- 3. When guests are absent, in special circumstances, the landlord may enter the Villa Casa Belladonna to prevent possible damage or danger. The landlord is obliged to inform the guest that he has entered the room.**
- 4. Ensure the peace and order and offer the guest all the help they need.**
- 5. Clean Villa Casa Belladonna after the checkout, change linens and towels.**
- 6. The landlord is obliged to keep the found or forgotten items for at least 3 months or act in accordance with the agreement with the guest if they contact the landlord.**
- 7. The landlord or any other person who the landlord is responsible for has to compensate for damage caused by non-compliance with these House Rules.**

**Note:**

**Try to resolve any complaints with the landlord in good faith.**

**House rules must be in a visible place.**